Electronic Patent Application Fee Transmittal							
Application Number:	10	10691777					
Filing Date:	22-Oct-2003						
Title of Invention:	BU	BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT					
First Named Inventor/Applicant Name:	Но	Howard M. Lee					
Filer:	Krista A. Wittman						
Attorney Docket Number:	018.0965.US.UTL						
Filed as Small Entity							
Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
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Miscellaneous-Filing:							
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Patent-Appeals-and-Interference:							
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Utility Appl issue fee		2501	1	755	755		
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